Effective Teaching Tactics: In-person, Hybrid, Virtual - Wow!

Susan Rodger | Duke University & CRA-WP Board

Colleen Lewis | University of Illinois, Urbana-Champaign
Susan H Rodger (she/her)

BS Computer Science
BS Mathematics

Assistant Professor

Internships

MS and PhD
Computer Science

Professor of the Practice
Writing Wikipedia Pages for Notable Women in Computing

Thanks for the help from CRA-W and Anita Borg Institute

by Susan H. Rodger

NEW: Click here for information on Notable Women in Computing Cards

We have written these guidelines on creating Wikipedia pages on notable women in computing to help others get started on writing such pages. When we attempted to write our first Wikipedia page, we found it difficult to get started. We also found it intimidating as our...
Colleen Lewis (she/her)
What Is CRA-WP?

Individual & Group Research Mentoring

Our mission is to widen the participation and improve the access, opportunities, and positive experiences of individuals from populations underrepresented in computing research and education. We individual and group research mentoring provide for:

- **Undergrads** - Undergraduate Research Experiences (DREU), Research-Focused Scholarship opportunities at GHC (GHC Research Scholars), Scholarships for Women Studying Information Security (SWSIS)
- **Grad Students** – CSGrad4US Fellowships, Grad Cohort for IDEALS, Grad Cohort for Women, Mentoring Tracks at GHC, and Scholarships for Women Studying Information Security (SWSIS)
- **Academics/PhD Researchers** – Career Mentoring Workshop, CSGrad4US Mentoring Program, Mentoring Tracks at GHC, Returning Scholars Program at GHC, and Travel Support

2400+ STUDENTS & PHDS A YEAR
Quick Poll - Who is here?

• Current instructors?
  • Average class size?
  • Online?
• Teaching Assistants?
• Students who plan to teach someday?
• High School teachers?
• Others?
Planning your first day

- Seem interested and smile
- Set expectations:
  - “I will start and end on time”
  - “Please put your cellphones and laptops away”
  - “I want this course to challenge you!” (Leslie et al., 2015)
- Use active learning (Theobald et al., 2020; Freeman et al. 2014)
  - “Point at the person you’re going to talk to.”
  - “In 10 seconds, shout your partner’s name, 10, 9…”
  - “We’ll come back together in 5, 4, 3, 2, 1.”
- Manage show-offy questions
  - “Good question, but outside the scope of this course. If I were in the course, I’d be intimidated, but I’m sure that wasn’t your intention. Let’s chat about it after class.”
  - Be ready to say “I don’t know. I can get back to you.”
- Make your learning goals explicit (Winkelmes et al., 2019)
Ways to engage in the classroom

• No sitting in the last 10 rows! Come closer!
• Two versions of lecture notes
  • Lecture with missing parts, Full notes (later)
• Active learning - many forms
  • Short lecture, group problem solving, repeat
  • Collect and share responses
  • Many techniques, One is Think-Pair-Share
    • Answer(self), Discuss, Answer(together)
• First day students write index card - name, about you
  • Use cards to call on, can pass - card back in
Ways to engage in the classroom (2)

• Use tool to step through concept - what happens next?
  • pythontutor.com - to step through code
  • jflap.org - to build/run finite automaton with them

```
Python 2.7
1 def reverse(numbers):
2     answer = []
3     for num in numbers:
4         answer.insert(0, num)
5     return answer
6
7 myList = [4, 7, 8, 3]
8 reversed = reverse(myList)
```
Ways to engage in the classroom (3)

- Physical Props: Pass parameters (frisbees) in class
- Students work with props - sorting cookies/paper
- Students build automaton - cookies/icing
Finding resources

• Look for courses/syllabi at similar institutions
  • Email the instructor for anything they are willing to share
• Post on SIGCSE to request materials
  • SIGCSE-members@listserv.acm.org
• Look for a book that covers the course content
  • Publishers will often send you the book and slides
• Look for “peer-instruction” slides
  • peerinstruction4cs.org/
• Look for individual assignments to integrate
  • nifty.stanford.edu
  • engage-csedu.org
  • acm.org/education/CS2013-final-report.pdf
• Use tools to check for cheating on programming assignments
  • https://theory.stanford.edu/~aiken/moss/
Teaching a Flipped Course

• What is a Flipped course?
• Make expectations clear:
  • prework, in-class work, postwork
  • Course may be different then other courses
• Prework: Read textbook, Watch Videos
  • Quiz: Easy, Turns off when class starts!
• In-class work: Interesting, challenging, group work
  • UTA/TAs attend to help, train them
• Postwork?: finish work not started in class?
• Starting out? Flip some days, make it clear when
Teaching a large course, 200+

• Format: Lecture and smaller lab/discussion?
• Management: Support staff, Hire TAs/UTAs/Head UTAs
  • Who hires them? Weekly meetings, Training
• Grading
  • Autograder, Detailed Rubrics other grading, Checks?
• Office hours/Consulting hours
  • Scheduled, Checks? Adjustments?
• Exams
  • Cart to carry exams, extra staff proctoring, multiple rooms
  • Tactics to prevent cheating - Room flow, multiple versions
• Tools (engage): clickers/google forms, back channel
• Tools (manage): Gradescope, Slack, Ed Discussion
Responding to student challenges

• Create a plan for accommodations and request info early
• Provide a seamless way to request extension
• Find helpful colleagues
  • “Who would you recommend for advice during the semester about responding to unexpected student situations?”
• Create clear articulation of what counts as cheating
Teaching an online course

- Modes of Online course - Asynchronous, Synchronous, Hybrid
  - Asynchronous - Students learn when they can
    - Record lectures, short videos (how to, common mistakes)
    - Make deadlines clear, Need checkpoints
  - Synchronous - Students online with you
    - Assign groups for breakouts/problem solving
      - Keep groups the same, build community, you/staff check/drop in
      - Ask groups to respond to questions after they met
  - Hybrid - Students online and in person at the same time
    - Don’t forget your online students, talk to them
    - Group work in-person groups and online groups
    - Get help: staff to monitor online questions
- Exams - Take home style questions, record exam reviews
- Be flexible - students have problems connecting
Soliciting feedback

• Never read your teaching evaluations
  • Have a TA, colleague, or friend summarize them
• Always tell students about the feedback and your plans
• Do not identify as a “good teacher”
  • “I would be offended if you think I don’t care. I need feedback!”
  • You should be embarrassed about how you taught the content in the past!
• Ask for feedback at the 5-minute level
• Take notes during class about feedback and questions
THANK YOU

Susan Rodger
Rodger@cs.duke.edu
Duke University & CRA-WP Board

Colleen Lewis
ColleenL@illinois.edu
University of Illinois, Urbana-Champaign

CRA-WP
@computingresearch
@CRA-WP
CRA-Widening Participation